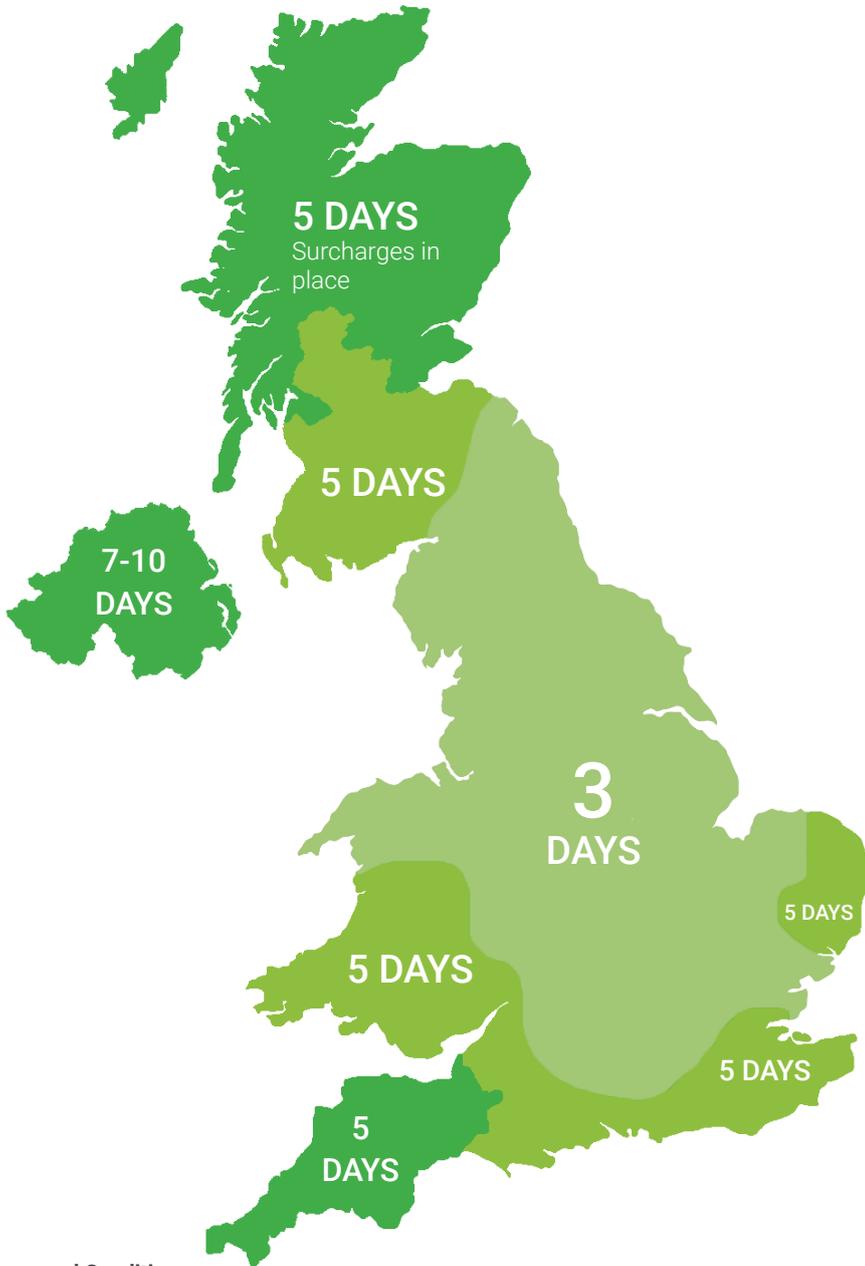


HOME DELIVERY SERVICE

Our Door to Door delivery service is available to mainland UK. Having our own team of trusted delivery drivers, means that the likelihood of damage in transit is vastly reduced. Rest assured that when the need arises for us to use a third party we will only use our trusted partners! Of course, occasionally accidents happen. In this case we have a full **Returns Management Solution (RMS) system** in place. We know how frustrating it can be when you are working to tight schedules, which is why we have a **dedicated Home Delivery Team** to look after your customers orders from the word go. Our superior service takes pride on making it easier for you to **expect more than just the door**.



Terms and Conditions

- Delivery charge is per delivery. There will be no orders distributed without a delivery charge devoid of express written authorisation by LPD.
- Collections where there is a customer error are chargeable at full delivery rate. There would be two charges made, one for the re-delivery and one for the collection.
- Site deliveries, where there are no access restrictions and there is assistance with unload (FLT preferably), can still be achieved by our main HGV fleet and therefore remains a free service.
- Disclaimer
- LPD will only utilise third party services where absolutely necessary and will aim for 99% of all our Home Deliveries to be made using an LPD Delivery Vehicle.
- LPD cannot deliver to GY, IM, JE, TR21-25, PO 30 - 40 and ROI, but can drop off at a port of your choice.

PRICING MODEL

Standard Delivery

1-2 Doors
£40

3-12 Doors
+£5
Per door

For customers that are buying multiple products, the above tariff will apply, but will be capped at £90 per delivery excluding surcharges.

Next Day Orders

1-2 Doors
+£40

3+ Doors
+£75
Per delivery

Please note we will not accept next day delivery requests for the following post code areas:

SCOTLAND

AB, DD, DG, EH, G, HS, IV, FK, KA, KW, KY, ML, PA, PH, TD, ZE

CORNWALL / DEVON

EX, TA, TQ, TR, PL

Surcharges

AB - £37	KA27 - 28 - £95
BT - £70	KW1-14 - £40
DD - £42	KW15+ - £95
FK8 - 21 - £20	KY - £37
G63 - £20	PA1-19 - £37
G82 - 84 - £20	PA20+ - £67.50
HS - £95	PH - £40
IV - £40	ZE - £95
IV40 - POA	

Please note, we have the right to change the above rates, however, as much notice as possible will be given.

3 Working Day

Service Postcodes:

AL	B	BB	BD	BL	BR	CA	CB	CH	CM	CO	CR	CV	CW	DA
DE	DH	DL	DN	DY	E	EC	EN	FY	GL	HA	HD	HG	HP	
HU	HX	IG	KT	L	LA	LE	LL	LN	LS	LU	M	MK	N	NE
NG	NN	NW	OL	OX	PE	PR	RG	RM	S	SE	SG	SK	SL	SR
ST	SW	TF	TS	TW	UB	W	WA	WC	WD	WF	WN	WR	WS	WV
YO														

5 Working Day

Service Postcodes:

AB	BA	BH	BN	BS	CF	CT	DD	DG	DT	EH	EX	FK	G	GU
HR	IP	IV	KA	LD	ME	ML	NP	NR	PA	PH	PL	PO	RH	SA
SM	SN	SO	SP	SS	SY	TA	TD	TN	TR	TQ				

7 - 10 Working Day

Service Postcodes:

BT	HS	KW	ZE
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Congestion charge postcodes

£15 extra per delivery:

W1, NW1, WC1, WC2, EC1, EC2, EC3, EC4, E1, SE1, SE11