

Sentrin treated FR Plywood: Important Safety Announcement and Product Recall

We have recently been advised that one of our Fire-Retardant panel products does not meet the necessary requirements, in relation to the FR treatment. These items may not have the required fire performance and therefore we need to contain and recall these panels where possible.

Products affected

Euro Class B Hardwood Plywood Sentrin Treated:

2400 x 1200 x 25mm
2400 x 1200 x 18mm
2400 x 1200 x 15mm
2400 x 1200 x 12mm
2400 x 1200 x 9mm
2400 x 1200 x 5.5mm

These items can be easily identified by the product markings as shown below:



Period of sale: May 2024 to May 2025

The Office for Product Safety & Standards, a government body, has confirmed the panels do not meet the requirements of The Construction Products Regulation 305/2011. The reaction to fire performance is not properly evidenced and the panels may not meet the appropriate Euroclass B Standard.

Where possible we would like to arrange for these items to be returned to us, however we appreciate that in many cases the panels will have been used, installed, or disposed of, where they were being used on a temporary basis.

If you have supplied and installed these panels, we would ask you make your client aware of this issue. Where you have resold these items to a customer, we would ask you to notify them of the issue and the product recall. Where possible, if you can organise for any panels that have not already been installed, to be returned to you, so these can be returned to us. We would be grateful.

Please contact either myself or your local Branch to discuss the return of any panels, or to discuss this further. You can also visit the Office for Product Safety & Standards website, [Product safety - GOV.UK](https://www.gov.uk/product-safety) if you would like to understand more about the process of product recall in general.

We apologise for any inconvenience this may cause you or your customers. Clearly this is not a position we want our customers to find themselves in. We can assure you that we will work hard to resolve this matter as quickly and efficiently as possible.

Thank you for your support.

Regards,

Andrew Wharrier – Head of Marketing

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